

May 10, 2010

Roseann Rosnick
Oakleaf Personal Care Home
3800 Oakleaf Road
Pittsburgh, PA 15227

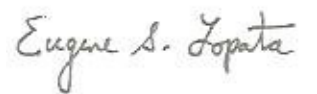
Dear Roseann and Oakleaf staff:


We wanted to take this opportunity to say thank you so much for the wonderful care you provided for our mother, Anna Lopata. Although it is very difficult to have to place a loved one in a facility such as yours, the caring attitude we found at Oakleaf made this a much easier and less painful experience. The staff was consistently respectful and courteous, and patiently answered our many questions. We began to feel that Oakleaf staff and some of the residents were like family members. Your facility felt more like a home than a place to provide care for those in need. We were very pleased with the wonderful care that Mom received. This was especially important to us as we both live so far from Pittsburgh. It was essential to us that we could trust the people caring for our mother, and we found this to be the case with the staff at Oakleaf.

We also wanted to include our thanks to the dining room staff for providing really good meals for Mom and for us when we would visit her. A special thanks also to Connie for the many activities she provided. Mom certainly enjoyed the trips for meals and activities. All of you should know that the work you do every day is so important and has a tremendous impact on people. This is true not only for the residents you serve directly, but also for the family members of those residents. You are truly doing God's work at Oakleaf.

We are sorry to be so slow in sending this letter to you. We just wanted to say thank you again for all that you did for Mom and for us. We plan to be in Pittsburgh in the fairly near future, and we hope to stop by and visit with you.

Sincerely,


Eugene S. Lopata
1370 Trail Ridge Road
Longmont, CO 80504


Regis M. Lopata
901 W. 13th
Larned, KS 67550